#### Contact

01133280968 (Work) maen@torjoman.co.uk

www.linkedin.com/in/ma-enhamdi-abdullah-dahbouralnsoor-073bb11aa (LinkedIn) torjoman.co.uk (Company)

## Top Skills

Continuous Improvement Fundraising E-Learning

#### Certifications

HIPAA Compliance for Remote Interpreters Home Office Interpreter Assessment

# Ma'en Hamdi Abdullah Dahbour Alnsoor

Arabic English Translator and Proprietor at TORJOMAN Huddersfield, England, United Kingdom

## Summary

A well versed Arabic <> English Language Expert operating within the UK market since the year 2000. Recently, extended his services to an international group of clienteles. Ma'en has gained and upheld his professional affiliations with CIOL for a considerable period of time. Ma'en name and services are accepted in every public department, corporate and private business.

Ma'en is always thirsty for growth, he is now operating with trading name TORJOMAN. Torjoman is a dedicated Arabic English Language Service in the UK. His main focus is to make Torjoman the first point of call for anyone requiring Arabic English Language services in the UK.

If you are looking for an enabler, strategist, actual change agent, multi-skilled white collar professional, and Consultant then go no further than Ma'en Alnsoor.

## Experience

TORJOMAN Proprietor April 2021 - Present (2 years 3 months) United Kingdom

Ma'en has started his new Arabic <> English translation and interpreting firm namely TORJOMAN (http://torjoman.co.uk) with a group of pronounced, highly experienced and qualified Arabic translators and interpreters. Ma'en now provides not only interpreting and translation but also subtitling, voice over, cultural consultancy, training and assessing, proof-reading and transctiption services. His target markets/niches are the Legal sector, Businesses and Local Government. Ma'en has been serving the legal sector and local governments since the year 2000. He is an expert in immigration, criminal, civil, asylum and police and court interpreting. Moreover, he has accumulated a wide range of experiences in social work, homelessness, education, housing and a few charities.

Ma'en has worked on many high profiles criminal cases with clients such as Aamer Anwar and local authorities with many VPR families in more than than 8 regions and clustors within England and Scotland. His work is high recognised and respected. He is a problem solver and empowerer like no other linguist.

Ma'en spends part of his time in different Arab countries to update his Arabic language on regular basis so as to assure his clients an added value service at all times. He has spent a considerable time in Saudi Arabia and Jordan and has visited Palestine and Egypt. Thus, his Arabic has developed into a unique dialect that fits all regions.

Albeit, he is a trusted language expert for a number of local agencies in the UK and beyond.

My Language Connection Ltd Senior Language Consultant August 2020 - Present (2 years 11 months)

Prestige Network Ltd Public Service Interpreter December 2015 - Present (7 years 7 months) Glasgow, Scotland, United Kingdom

Clear Voice Interpreting Services Telephone Interpreter September 2015 - Present (7 years 10 months) Dover, England, United Kingdom

LanguageLine Solutions UK Qualified Interpreter January 2015 - Present (8 years 6 months) Manchester, England, United Kingdom

AA GLOBAL LANGUAGE SERVICES LIMITED Legal Interpreter September 2018 - Present (4 years 10 months) Page 2 of 6 Language Pal Managing Partner August 2017 - November 2021 (4 years 4 months) Huddersfield, England, United Kingdom

Ended on 09.11.2021.

Language Empire Police Interpreter August 2017 - January 2020 (2 years 6 months) Rochdale, England, United Kingdom

NHS Greater Glasgow and Clyde Interpreter with Diploma August 2016 - July 2019 (3 years) Glasgow

Providing NHS Glasgow and Clyde with professional Arabic Language Services to its various faculties including but not limited to:

- GP surgeries
- Hospitals
- Dental Practices
- Community Health
- Mental Health
- Assessments
- Many others

Dealing and coping with very emotionally stressful situations and people.

Providing last minutes, evening and weekend services on behalf of NHS G & C.

Building and updating a specialised dictionary.

Organisational and time management skills are inseparable to my assignments.

Maintaining professional conduct whilst observing organisational rules of the NHS.

Regularly reporting to head of department.

Attending CPD seminars and course.

Effective communication both verbally and in writing.

THE BIG WORD INC Court Interpreter November 2015 - March 2019 (3 years 5 months) Leeds, England, United Kingdom

Glasgow City Council Chartered PSI (Arabic Interpreter) November 2000 - March 2018 (17 years 5 months) Glasgow

Providing on-Site and over the telephone interpreting services to various GCC departments and clients in various domains such as: education, social work, health, charities, housing, homelessness, legal etc..

Dealing with last minute assignments.

Building a specialised bank of vocabularies.

Able to deal with difficult situations and stressful limited English speakers.

Global Connects Language Services Interpreter October 2015 - August 2017 (1 year 11 months) Glasgow, Scotland, United Kingdom

Qualified Court interpreter

ا جامعة المجمعة Majmaah University Business Lecturer November 2010 - August 2013 (2 years 10 months) Saudi Arabia

Teaching degree course in business and management

planning courses

contributing to departmental meeting

contributing in faculty professional developments

attending university wide conferences and seminars

coordinating work between departments and quality assurance unit

assisting college Dean with faculty tasks on regular basis

#### College Ibn Rush for Management Studies Faculty Member September 2009 - September 2010 (1 year 1 month) Abhā, 'Asir, Saudi Arabia

Business and Management Lecturer Researcher Advisor to College Dean (Dr Sha'bee) Consultant on a number of Scientific Committees Contributor to the First Human Development Conference in Abha - KSA in 2010

Access Consultants UK Ltd Managing Director March 2003 - October 2008 (5 years 8 months) Glasgow, Scotland, United Kingdom

Developed agency Access Language Services in Glasgow - Scotland.

UK Home Office Immigration Interpreter August 2006 - September 2008 (2 years 2 months) Glasgow, Scotland, United Kingdom

Asylum interviews at Glasgow Festival Court.

Scottish Refugee Council Caseworker February 2004 - May 2004 (4 months) Glasgow, Scotland, United Kingdom

Caseworker to Asylum seeking clientele under the new NASS contract. Contributed to the weekly Edinburgh Asylum Support Surgery

Glasgow Refugees Action Group Secretary

January 2000 - November 2002 (2 years 11 months) Glasgow, Scotland, United Kingdom

Advocacy, Human Rights, Immigration Advice, Problem Solving, Chairing Meetings and many other functions.

### Education

University of Glasgow Master of Business Administration - MBA, Business · (2006 - 2008)

CIOL - Educational Trust Diploma in Public Service Interpreting (Scottish Law), Interpreting and Translation in Law · (2015 - 2016)

Glasgow Caledonian University Bsc, Computer Systems Networking and Telecommunications · (2001 - 2003)

Zad Academy - SAUDI ARABIA Advanced Diploma, Islamic Sciences · (November 2021 - December 2023)